

**Placer Community Charter
For Co-Occurring Disorders Transformational Initiatives and
Continuous Quality Improvement**

June 2007

MISSION: All individuals and families in Placer County have access to the services that they need to live healthy, productive, and fulfilling lives, and they will be welcomed into services that are client driven, recovery oriented, culturally relevant, and co-occurring competent.

PURPOSE: This document will provide a framework, guidance, inspiration and accountability, and encourages system transformation and improvement efforts for the community of Placer including private and government service providers.

GOALS AND VALUES:

- There is no wrong door and all clients/consumers are welcomed
- All services are client and/or family driven in both planning and delivery
- All services are evidence based and outcome focused
- Services and programs are culturally relevant, and programs eliminate service disparities, promote fairness, equity, and access
- Clients/consumers are respected and we support efforts to remove stigma and bias
- Services are wellness focused and recovery oriented
- We support organizations and services that are strength based, acknowledging individual gifts and assets
- All programs and services become co-occurring disorder capable in order that adults, children and families with co-occurring mental health and substance abuse issues receive appropriate services in each setting
- Individuals and families have timely access to early and comprehensive services
- Community and public organizations work collaboratively
- All services, to the extent possible, are integrated

Acknowledgements:

We recognize that:

The adults, children and families served by providers of care in Placer County have multiple, complex and interdependent needs that require a coordinated or integrated approach for planning and provision of multiple and comprehensive services and that these clients are the expectation not the exception;

Addressing co-occurring issues related to mental health, substance abuse, trauma, domestic violence, poverty, housing, education, work skills, criminal behavior, language

barriers and cultural differences will support and improve the efforts and outcomes of the mental health, substance abuse, and other social services provider to Placer adults, children and families.

Commitment

A signature on this charter indicates you and or your agency are committed to continue to work toward a system that is:

- * Supported at every level of all organizations and the community to foster a culture of respect evidenced by a commitment to the highest professional standards and shared ownership and responsibility for co-occurring transformation initiatives. To this end we will invite staff and clients/consumers to participate in organizational problem solving; support excellence in professional development; build a strong work ethic and sound business principles; create a collaborative climate; support innovation and promising program practices; engender respectfulness, responsiveness and attentiveness; and support organizations that are appreciative of cultural differences;
- * Embraces the transformational goals of this charter as guidance for a continuous quality improvement strategic plan and to provide a compelling vision, an understandable framework, and intentional leadership for these efforts to be embraced by all staff;
- * Supported in the community which includes clients/consumers/families, staff, and government and agency leadership to accept this charter as a continuous priority; for review, discussion and incremental implementation;
- * Aware that this Transformational Charter represents a long term agreement and commitment to advance toward the shared vision of a transformed system;
- * Committed to the goals and values included in this charter and to support the work and processes needed to achieve sustainable system transformation.

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